

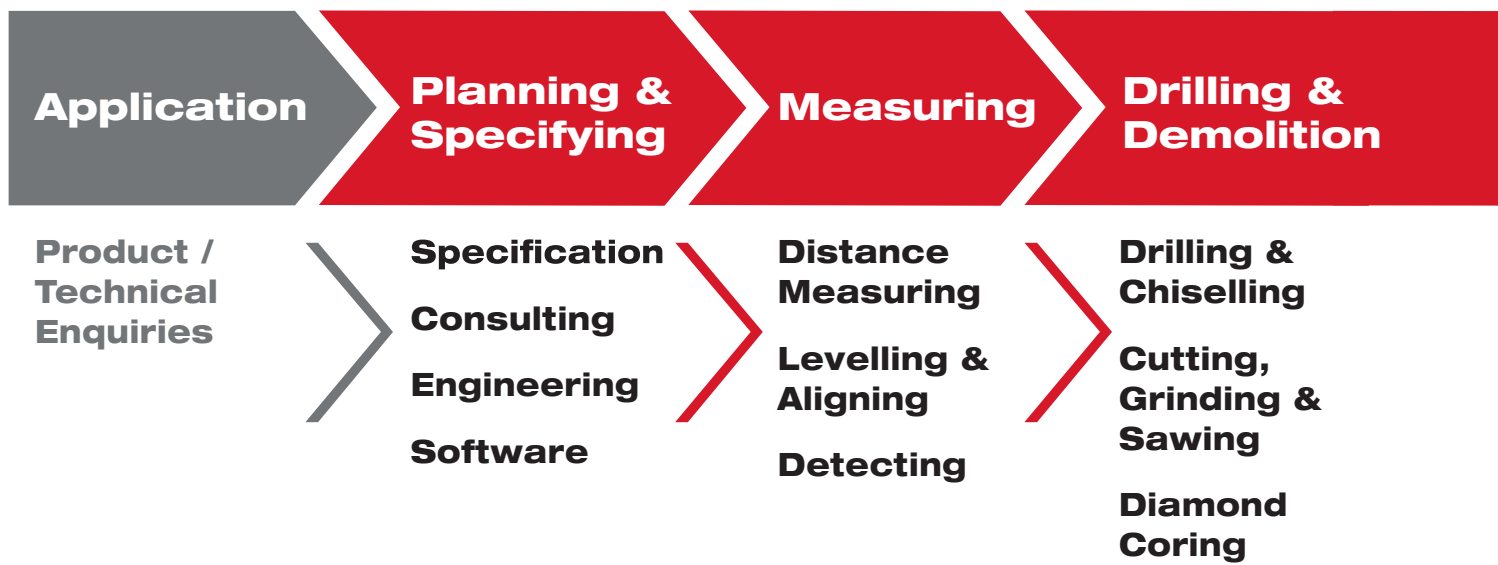
PRODUCTS AND SERVICES

A full range of Hilti systems for your construction needs



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HILTI TOTAL SOLUTIONS





Fastening & Installation

Direct Fastening
Screw Fastening
Anchoring
Installation

Insulation & Protection

Foam Systems
Firestopping

Professional Services

Lifetime Services
Repair Services
Health And Safety Training
Customer Services
Hilti Center Service
Logistics Services

WE'RE NEARBY.

**We can help on the jobsite,
on the phone or at a Hilti Center
near you**



We can help on the jobsite

Our local Hilti representatives can visit your jobsite and work with you to find the right solution for your job.

We can help to find solutions, particularly for complex situations, bringing our own experience and know-how of Hilti applications.

We can also give onsite demonstrations of our products.

We can help on the phone and online (Facebook)

We're here to answer your questions, take your orders, organize tool repairs and help with other requests.

We're open from 8am to 5pm Monday to Friday. You can also contact us anytime 24 hours a day, online (Facebook) or by fax.

For tool repairs – just call us and we'll arrange a pickup free of charge without delay. Our tool repair service always aim to get your tools repaired during the same day (same day in, same day out).

Customer Service:
Phone: 1-800-880-985
Fax: 03-7848 7399
Facebook:
www.facebook.com/HiltiMalaysia

We can help at a Hilti Center near you

You can also visit one of our Hilti Center – you can find products off the shelf, get help from our experienced Hilti staff and ask for a product demonstration.

You can also bring your tools in for a service – so that we can check them and suggest the best course of action.

Locate the nearest Hilti center
at page 178

PROFESSIONAL SERVICES

Efficient and hassle-free assistance



HILTI	2 Years
LIFETIME SERVICE™	NO COSTS
Lifetime	Lifetime
REPAIR COST LIMIT	MANUFACTURER'S WARRANTY

Hilti Lifetime Services

If you find a defect in your tool, give us a call and we will take care of it quickly and professionally, completely free of charge for up to 2 years from the date of purchase, subject to wear and tear. After that we put a limit on what a repair can cost – for as long as you keep on using your Hilti tool. We even give you a lifetime manufacturer's warranty against manufacturing defects.



Hilti Repair Services

It is not just getting your tools fixed, our trained technicians calibrate your measuring tools, maintain your tools, carry out functional check, adjustment and safety check to make sure all damage and defects are technically corrected and eliminated.



Hilti Logistic Services

You order it, we deliver it. Hilti logistic support ensures that you receive the right product, at the right place, at the right time. Contact our Customer Service if you want us to deliver at a given time to a specific job site.



Hilti Engineering and Technical Support

Our engineers are pleased to support design professionals and contractors on a wide variety of technical and application topics. From application advice to product customization, technical software support and training, we assist your engineers and architects with the specification of Hilti products through training seminars and even on-site support.