



**Pre-Approval letter**  
**(Authorization to Hilti for charging repairs without need for quotation)**

Name of Company \_\_\_\_\_  
Customer Number \_\_\_\_\_

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Pre-approval reference no. \_\_\_\_\_  
(For Internal Use only) \_\_\_\_\_

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**To whom it may concern,**

I the undersigned, hereby authorize Hilti (Malaysia) Sdn. Bhd. to proceed with repairs without quotation (i.e, after the Hilti No cost period) under the following conditions:

1. Hilti's repair cost on any tool purchased by me will not exceed the max RCL shown in Annex A with this letter
2. Hilti will offer a priority repair (Repaired within one day, shipping time extra) for the tools agreed on RCL
3. Payment for these repairs will be done under the agreed terms of payment from day of receiving a repair invoice from Hilti
4. Hilti will offer a trade in at the end of economic lifetime of the tool
5. Hilti will continue to offer priority repair (also on the new exchanged tool) until the time this pre-approval is terminated (by a phone call to Toll free number or by authorized email to customer care & Hilti.com)

I have read the conditions above and certify that I am duly authorized by the firm.

Signature with company chop \_\_\_\_\_

Full Name \_\_\_\_\_

Title \_\_\_\_\_

Telephone \_\_\_\_\_

Please fax or e-mail this authorization letter to Hilti (Malaysia) Customer Service Department

Fax No : +603 7848 7399

E-mail: [myhilti@hilti.com](mailto:myhilti@hilti.com)

Terms & Conditions

- 1) Valid until 31.12.2017. All prices subject to change.
- 2) All prices listed are in Malaysia Ringgit.
- 3) Tick the box for tool type in case of agreement with RCL.